

Dependent Eligibility Verification



The Hidden Cost of Inaccurate Dependent Data

WEBINAR: Compliance, Cost Savings, and Clarity Through Dependent Eligibility Verification

Wednesday, September 23, 2026 1:00 PM - 2:00 PM

(UTC-05:00) Central Time (US & Canada)

AGENDA:

In this webinar, we'll show how Cleartrack HR and a streamlined dependent audit work together to identify inaccuracies, reduce unnecessary spend, and restore confidence in your plan data—without creating friction for employees. You'll learn how a simple, guided process can uncover savings, improve compliance, and position your organization for a cleaner, more accurate renewal. If you're looking for a practical way to control costs while protecting the employee experience, this is a strategy you won't want to miss.

Approximately 1 in 4 claim denials are tied to registration and eligibility issues—the same category where inaccurate or mismatched dependent information can create

Why This Matters for Employers?

If the employee doesn't realize the issue is tied to incorrect data, they may assume:

- The service wasn't covered
- The plan has poor benefits
- The employer chose a "bad" insurance plan

This leads to frustration, confusion, and a negative perception of your benefits program—even though the issue was entirely avoidable.

Real Life Scenerio

Here's what that looks like in real life:

1. An employee takes their child to the doctor
2. The provider submits the claim to the insurance carrier
3. The carrier can't match the dependent due to incorrect data
4. The claim is denied—not because it's not covered, but because the data doesn't align
5. At that point, the provider bills the employee directly.
6. Now the employee is left paying out-of-pocket for something that should have been covered.

Incorrect data doesn't just create administrative headaches—it can cost employees real money and erode trust in your benefits offering.

Ensuring that verified dependent information is accurately updated across all systems helps prevent unnecessary claim denials, protects your employees financially, and reinforces confidence in your plan.

